January 2013



Ostomy Association of the Houston Area

We are a volunteer-based organization dedicated to providing education, information, support and advocacy for people who have had or will have intestinal or urinary diversions. P.O. Box 25164 Houston, TX 77265-5164 www.ostomyhouston.org

2013 OAHA Visitor Training

"We help ourselves by helping others to

help themselves."

Visitor Training will be held on **Saturday, February 2, 2013**, at the American Cancer Society Building on 6301 Richmond Avenue, 77057. Training will begin at 8:30 a.m. start time with coffee, juice, and snacks and last approximately six hours with generous breaks and lunch. Attendees are encouraged to bring a sack lunch. Please contact Denise Parsons at rockynme2@dol.com or 713-824-8841 to RSVP and ensure we have sufficient packets available.

Visitor training is offered once every two years to members. It includes video segments, WOC nurse lectures, role-playing, and discussions. This training is important to meet our obligation

of maintaining a no-cost support system for people considering ostomy surgery, having just had the surgery or post-surgical circumstance.



Support for new ostomates during the first six months is critical

to their successful recovery and affects their future quality of life. Visitor training offers multiple benefits. It builds personal confidence to deal with an array of ostomy related issues. It can teach you how to tell new friends, family members or co-workers about your ostomy, train you how to share basic ostomy information with new people at meetings and provide an opportunity to answer those small questions you may have.

The training is interactive and fun. Join us.

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Hints for Being a Good Visitor

December 2007 UOAA Update via the 2010 New Life Newsletter

Be well groomed and dress attractively, you are being observed. Be sensitive to the patient's needs. Be cordial and friendly-speak softly. Assure privacy if the patient is not in a single room. Ask if he (or she) would like to have the curtain drawn. Sit where the patient can see you easily without head turning (when facing each other, communication may come more easily). Look at the patient, listen to what is being said and attempt to 'sense' what is not being said. Respond simply and to the point. Encourage the patient to ask questions. Answer tactfully and honestly. If you don't know the answer to a question, say so and offer to find the answer. Briefly discuss the normal life you lead with your ostomy.

Do not dwell on your surgery and medical history. Remember that this visit belongs to the patient. Respond factually to questions, accept emotional responses, do not press any issues that the patient does not wish to discuss. If the patient is angry or feels like crying, don't attempt to stop it, accepting feelings usually will make you both feel closer. Remember that nonverbal communication is meaningful. A warm smile (or just being there) may show you care more than does the spoken word.

Questions on care should be directed to the ET Nurse. When asked about ostomy management techniques, stress the fact that every ostomy is an individual as the person. Be helpful without pushing your own techniques. Say nothing that will detract from the doctor-patient or nurse-patient relationship. Do not practice

(Continued on page 3)

We are a health support group, a non-profit, tax-exempt, organization of volunteers whose purpose is to provide mutual aid and education to persons who have ostomies and to their families. We are a Texas non-profit corporation. Membership fees and donations are tax deductible.

Patient Visiting and Support Services

Doctors and ET Nurses, please note:

Upon request from a doctor or nurse, a specially trained visitor will be sent to visit an ostomy patient before and/or after surgery. The visitor will be matched as nearly as possible according to sex, age, and type of ostomy. There is no charge for this service. The visitor does not give medical advice. Please contact our Visitor Coordinator, Dorothy Andrews at 713-789-4049.

Central Group News

We had a good gathering of members at Pine Forest Country Club for our annual Holiday dinner. As always, we had a good meal and a chance to meet members from other groups. Thanks to Ron Cerreta, Anne Swanson, Patti Suler, and Denise Parsons on behalf of Clarice Kennedy for door prizes. Tom and Dorothy Andrews graciously hosted the dinner at Pine Forest. Thank you.

As this is a time for reflection on the past year, here is a summary of the Central Group Programs for 2012.

- January—Christy Bizzel, PT, CFMT Exercises for the Ostomate
- February—Daniel Cadaret, RN
 Emergency Response Team for the American Red Cross
- March—56th Anniversary Celebration—Patti Suler, "No Fear"
- April—Jennifer Meeks, Audiologist at University of Houston
- May—Frank Essig with Hollister
- June—Dr. Gagel, M.D. Anderson Osteoporosis specialist
- July—Roundtable discussion
- August—Dotti Visosky—Stress Busting
- September—Anita Prinz, RN, MSN, CWOCN
- October—Emily Cerreta, Nurse Practitioner
- November—Medline Industries, Sandy Sanderson and Latecia King
- December—Holiday Party

Further, the organization participated in a health fair at LBJ hospital and the MD Anderson Survivor's Conference. Several members walked in support of the Crohn's and Colitis Foundation.

We get a couple of contacts each month through the web site. Some are joining the organization, some have simple questions, and others are seeking help for difficult problems. Phone calls come to us from persons needing answers to immediate problems and from those needing supplies. This year, we have talked with families of ostomates over age 90 and with the mother of a 3-month-old ileostomate and many ages in between. All of these queries are handled by the Certified Visitors. We try to match the questioner with the Visitor as to gender, age, and surgery type whenever possible. That means that we need many Visitors trained so that we have the best possible matches. Having an ostomy, for most of us, was an unexpected bump in our road. However, having made it over that bump, you are now in a very unique position to help others facing or on the bump. Please consider attending our biannual Certified Visitor Training on February 2, 2013. Please email or call one of the officers on the back of the newsletter so that we will know how many to expect.

For those who subscribe to *The Phoenix* magazine, Anita Prinz, RN, MSN, CWOCN, has an article this month about leaks. If you don't subscribe, please consider doing so as each issue is a wealth of information.

Our speaker for January will be Polly Johnson with Convatec. Hope to see you there.

Best regards, **Denise Parsons**, President, OAHA 713-824-8841

Northwest Group News

No December meeting was held, but many from the Northwest Group enjoyed the Annual Holiday Party. Please join us on January 15 for the Roundtable—2013 Program Planning

Craig Cooper 281-948-6883 **Tony Romeo** 281-537-0681

Baytown Group News

In December, Baytown Ostomy Support Group met to review the year and look to 2013. In review, the group enjoyed presentations they felt were important to their quality of life as ostomates. These presentations included:

- Overview on Ostomy Complications & Management
- Optimizing Nutrient Absorption
- Clothing Options to Enhance your Lifestyle—Living a Full Life after Ostomy Surgery
- All About Hollister: Updates, New Products & Secure Start
- Stomocur: New, Flexible, Comfortable & Skin Friendly Ostomy Appliances
- Walgreens Home Medical Equipment—Another Option for Ostomy Supplies Close to Home
- ConvaTec Update: New Product Technology
- Coloplast Update: How can Brava Accessories Help You?
- Travel Tips for Ostomates
- Roundtable was scheduled three times throughout the year.

Group members present in December rated the presentations as opportunities to learn and helpful information. Requests for presentations in the coming year were gathered with updates from our ostomy vendors at high priority.

On January 7, Kathy Peterson, Social Worker from Quality Care Management at SJMH will provide a much requested topic, "Preparing for the Unexpected—Exploring Community Resources." We hope you will join us!

Cindy Barefield, RN, CWOCN, 281-428-3033

Holiday Party 2012



















Affirmation of Community

Daily, we live side by side, sharing our community, we take each other for granted, living our lives, going through our days, seldom thinking of community, seldom stopping to think of the needs of our neighbors, caught up, in living and providing for ourselves and family.

Community is just there, and we take it for granted, until disaster strikes, hardship comes, or weather rages, then, we suddenly, and desperately, need our community, we need it to help us survive, keep hope alive, to live.

It is community that provides the essential safety net, protecting each of us in the face of loss and tragedy, it, is our community that brings out the neighbor in us all.

The Ostomy Association of the Houston Area is the community for those who must face this surgery. As members of this special community, we share our experiences. We demonstrate that life goes on after surgery, and most of all, that life can be good after surgery. Each and every one of us provides hope, compassion, and optimism to those who join this community. Bless each who shares their journey with another.

I want to add a special prayer for those who are in treatment or facing grave illness. Please give them comfort and peace.

We are thankful for the food on this table.

We are thankful for this time together.

Amen

Read at the Holiday Party by President Denise Parsons. Original poem obtained from http://www.spiralgoddess.com/ InterFaith_Public_Meeting_Prayers.html

Hints for Being a Good Visitor (continued from page 1)

medicine or give medical advice. The patient may wish to show you their stoma or ask your opinion of his or her surgery, so be prepared.

Do not pass judgment on the surgery or criticize a physician, even by implication. Never show your stoma or pouch. Bring and show a sample, instead. Be considerate of the patient and if there are signs of fatigue, try to conclude the visit and suggest that you could return another day. Assume the responsibility for continuing contact with a follow-up telephone call, a note, another visit or an invitation to an ostomy chapter meeting. When bringing the patient (and possibly the family) to a chapter meeting, make arrangements to assure that the patient receives a warm reception. Above all, be yourself, use your own good judgment and use **common sense**!



The United Ostomy Associations of America (UOAA) can be contacted at: www.uoaa.org or 800-826-0826

WOC Nurse Directory

Cindy Barefield, RN, CWOCN San Jacinto Methodist Hospital cborefield@tmhs.org	(281) 428-3033
Clarice E. Kennedy, CET claricekennedy1@comcast.net	(713) 647-8029
Anita Prinz, RN, MSN, CWOCN aprinzm@yahoo.com	(281) 824–2382
Charlene Randall, RN, CWOCN Specialty Wound & Ostomy Nursing, Inc. chorlene@swoni.com	(713) 465-8497
Pat Thompson RN, BSN, CWON Pat.thompson@tenethealth.com	(281) 397-2799

Get Ostomy Answers!

The Phoenix is the leading national magazine for ostomates, their families and caregivers. Each issue contains 72 pages of inspiration, education and information including new products, medical advice, management techniques, personal stories and more.



Subscriptions directly fund the nonprofit

United Ostomy Associations of America – the only national organization providing vital information, resources, support and advocacy for ostomates.

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Name	
Address	 Apt/Suite

Disclaimer: The information contained within this newsletter is presented expressly for informational purposes only and may not be applicable to everyone. It should not be substituted for professional medical care or attention by a qualified practitioner. Always check with your doctor if you have any questions or concerns about your condition.

Central Group

Monthly:	Third Monday
Time:	7:00 p.m.
Place:	American Cancer Society Building
	6301 Richmond Avenue, Houston
Contact:	Denise Parsons 713-824-8841
	rockynme2@aol.com
Meeting:	January 21, 2013
Program:	Guest Speaker: Polly Johnson, Convatec

Baytown Group

Monthly:	First Monday
Time:	6:00 p.m.
Place:	Community Room in Lobby of San Jacinto Methodist
	Hospital
	4401 Garth Road, Baytown
Contact:	Cindy Barefield 281-428-3033
Meeting:	January 7, 2013
Program:	Guest Speaker: Kathy Peterson, Social Worker
	from Quality Care Management at SJMH will speak
	about, "Preparing for the Unexpected—Exploring
	Community Resources."

Northwest Group

Third Tuesday of the month
7:00 p.m.
NW Medical Professional Bldg., (The Cali Bldg.)
17117 Cali Drive, Houston (This location is just off of
1960 and west of I-45. Turn north on Cali Drive from
1960. At the stop sign turn left on Judiwood and left
again to park behind the Cali Building.)
Tony Romeo 281-537-0681
sa1tmr@sbcglobal.net
January 15, 2013
Roundtable

J-Pouch Group

Monthly:	Third Monday		
Time:	7:00 p.m. or by Appointment		
Place:	American Cancer Society Building		
	6301 Richmond Avenue, Houston		
Contact:	Ron Cerreta 832-439-1311		
	Ron Meisinger 281-491-8220		
Meeting:	January 21, 2013		

Monthly support and information meetings are held in three locations for member convenience.

We encourage you to bring your spouse or significant other and members of your immediate family to our meetings.

Opportunities and Announcements

Anniversary Gift

As you celebrate the anniversary of your ostomy surgery each year, consider making a monetary gift to the Ostomy Association. Checks should be made payable to the

Ostomy Association of

the Houston Area and sent to the Treasurer at the address shown at the right.

Memorial Fund

Donations can be made to our Memorial Fund to memorialize or honor individuals. Checks should be made payable to the Ostomy Association of the Houston Area and sent to the address below. When sending a donation, be sure to include the name of the person being honored so that acknowledgement can be sent.

Moving?

Our newsletter is sent by bulk mail, which the Post Office will not forward even if you fill out a forwarding request. To continue receiving the newsletter after a move, contact Ron Cerreta, Treasurer, at 832-439-1311 or texasronc@aol.com or send your request to the provided address below.

Donation of Supplies

We are contacted on a regular basis by individuals who are in need of donated ostomy supplies. Consider donating ostomy supplies that you no longer use to assist your fellow ostomates in the Houston area. Please contact Mary Harle at 713-782-7864 with any questions.

For Anniversary Gifts, Memorial Donations, Mailing Changes, or Sponsorships, please send all correspondence to:

Ostomy Association of the Houston Area Attn: Ron Cerreta, Treasurer P.O. Box 25164 Houston, TX 77265-5164

When sending a donation, be sure to include the name of the person being honored so that appropriate acknowledgement can be sent.)

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Use Those Shopping Cards

Kroger and Randalls return a percentage of your purchases to the Ostomy Association on a quarterly basis. For information about shopping cards, please visit the website: http://www.ostomyhouston.org/

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Surgery Date:	Birth Date:			
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Do you speak a foreign language? \Box	Yes □No Foreign lan	guage spoken:		
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•	-	Northwest Group	J-Pouch	Group
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I am interested in volunteering. □Y	_	L		
I have enclosed an additional \$				



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